



TORLYS

smart floors

RESIDENTIAL MAINTENANCE

TORLYS Floors Stand the Test of Time

TORLYS Smart Floors are a beautiful addition to your home and have been created to ensure that looking after them is easy. All TORLYS Smart Floors are made with Uniclic joint technology to keep joints tight, making them easy to care for. The following steps will ensure that your floor looks beautiful for years.

Easy-Care Maintenance Tips

- **Clean Regularly** Use a clean, untreated dust mop or use a vacuum with a floor brush wand regularly (not a beater bar/rotary brush as they can damage the finish of your flooring). Wipe up spills quickly with a cloth or sponge, and clean as required with TORLYS EcoCare Cleaning Kit.
 - Wet mopping is only approved for waterproof floors.
 - Quick-Step Plus and floating vinyl products may be maintained with a residential steam mop on the lowest temperature setting.
 - Metal / silver embedded mop heads are NOT approved for use.
 - Never wax or use oil-based products on your TORLYS floor.
- **Only Use TORLYS Approved Maintenance Products** Never use wet mops, highly acidic or alkaline cleaners, non-recommended commercial cleaners or polishes, or a treated mop that has been used to clean other floors or furniture.
- **Protect Your Floors** In entryways and areas of heavy wear, use non-skid, non-stain mats. Clean mats regularly to avoid build-up. Use protective pads on furniture feet to prevent damage.
 - Furniture pads should have no wrinkles and be made of soft, non-staining material (e.g. felt pads); the felt pads should be of adequate size to support the weight of the furniture and a minimum of 1” (2.5cm) in diameter. The floor protectors should sit flat on the floor and be inspected often for cleanliness and wear. For heavy furniture (e.g. couches) coaster-cups are recommended.
 - Caster chairs require the use of a protective chair mat or soft caster wheels designed for hard surface floors.
 - Do not drag furniture or other heavy objects on your floor.
 - Do not use vacuums equipped with a beater bar
- **Avoid** Rubber, latex or fiber-backed mats because they may stain the finish.
- **Maintain Humidity** We recommend monitoring the relative humidity levels (RH) and temperature in your home to minimize expansion and contraction on your flooring. Use a humidifier or dehumidifier to achieve the ideal RH levels. See specific product warranty documents for required RH range.
- **Use Caution** When wearing high heels as they can dent TORLYS flooring.
- **Check on Your Pets** Keep your pet’s nails and claws trimmed.

Did you know? Your TORLYS floor can be reused under warranty.*

Your TORLYS Floor will last for years with proper care. But if you decide to redecorate or move, simply unclick your floor, lift it, and reinstall it in another space. When you no longer have a use for your TORLYS floor, you may donate it to Habitat for Humanity ReStores.

See product warranty for specific details.

*Note: not applicable to glued, nailed down, or in any Twist (herringbone) installations.

Note: Shade variation should be expected with most TORLYS floorings.

A combination of heat and sunlight can cause most furnishings and flooring to fade or change colour.

Warranty

To keep your warranty valid, use TORLYS recommended maintenance products and follow Easy-Care Maintenance Tips. If you have cared for your TORLYS floor according to these instructions and it does not live up to maintenance-related standards covered in the warranty, TORLYS offers full replacement cost, including professional installation, providing the original floor was installed by an authorized TORLYS retailer.

Register your warranty online at <https://residential.torlys.com/resources/warranty/registration/>

TORLYS Bulldog™ Easy Plank Replacer

Reusable. Repairable. Renewable.

Our Bulldog™ Easy Plank Replacer is a unique innovation that is exclusive to TORLYS. If your floor does get damaged, the Bulldog allows you to replace a single damaged Smart Floor plank easily and quickly.

- Replace a damaged plank, not your entire floor without the use of glue or nails.
- Renew your floor without sanding or refinishing.

Note: not usable with glued, nailed down, or in any Twist (herringbone) installations.

